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Research Paper / Article / Review

Fact-Checking Initiatives and Their Effectiveness in Combating Fake News in India

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Abstract: In the digital era, India has become a fertile ground for the proliferation of fake news, largely due to increased social media penetration and limited digital literacy. To counter this, several fact-checking initiatives—both independent and affiliated—have emerged over the past decade. This paper explores the evolution, role, and effectiveness of such initiatives in curbing the spread of misinformation. Using a qualitative approach and secondary data sources, the study evaluates the impact of fact-checking efforts on public awareness and policy intervention. The findings suggest that while fact-checking entities play a crucial role in creating awareness and verifying claims, their reach and influence are still challenged by algorithm-driven content dissemination and political bias.

Key Words: Fact-checking, Fake news, India, Misinformation, Digital media, Journalism, Media literacy

1. INTRODUCTION:

The digital revolution has transformed the way news is produced, distributed, and consumed, particularly in countries like India, where the number of internet users has surpassed 800 million. Social media platforms such as WhatsApp, Facebook, Twitter (now X), and YouTube have become major channels of information dissemination, giving rise to a highly decentralized and participatory news environment. While this democratization of content creation has many benefits, it has also led to the rampant spread of misinformation and disinformation—often termed "fake news." Fake news in India typically takes the form of misleading headlines, doctored images, fabricated statistics, or edited videos and texts intended to manipulate public perception. Unlike simple misinformation, disinformation is often deliberate, serving political, ideological, or commercial agendas. It can exacerbate communal tensions, influence electoral outcomes, and mislead citizens about critical issues like public health, national security, and government policy. The problem is particularly acute in India due to linguistic diversity, varying levels of digital literacy, and socio-political polarization.

Against this backdrop, a number of fact-checking organizations have emerged with the aim of verifying viral content, educating the public, and promoting media literacy. Some of the leading initiatives include Alt News, BOOM Live, Factly, India Today Fact Check, and international platforms like AFP Fact Check and Google News Initiative India Training Network. These entities rely on investigative tools, archival research, reverse image searches, and domain expertise to counter false claims circulating online. Despite the growing presence of fact-checking organizations, the efficacy of their efforts remains under scrutiny. While some users are receptive to corrections and clarifications, others continue to engage with false content due to confirmation bias, distrust in mainstream media, or ideological alignment with fake narratives. Furthermore, the speed and virality of fake news often outpace the reach of corrective information. This paper explores the effectiveness of these fact-checking initiatives in India by analyzing their scope, methodologies, and impact on the information ecosystem.

Theory

This research is grounded in the Agenda-Setting Theory originally proposed by Maxwell McCombs and Donald Shaw (1972), which posits that the media shapes what issues are perceived as important by the public. While traditional media historically influenced public discourse by emphasizing particular topics, the rise of social media and usergenerated content has shifted the dynamics of agenda-setting.

In the contemporary media environment, fake news has the power to distort public agendas by introducing false or misleading issues into the mainstream conversation. In this context, fact-checkers act as counter-agenda setters. They attempt to correct the public discourse by challenging falsehoods and providing verified alternatives. Their role becomes



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crucial in environments where news consumption is fragmented and trust in traditional journalism is declining. Another relevant theoretical lens is the Two-Step Flow of Communication, where opinion leaders (such as journalists, influencers, and fact-checkers) play a critical role in interpreting and relaying information to broader audiences. In India, where celebrity culture and influencer-driven media are prevalent, the effectiveness of fact-checkers is also influenced by how they engage with these opinion leaders and amplify their corrective messaging. Together, these theories provide a framework for understanding how fact-checking initiatives function within the broader media ecosystem, and how they attempt to reclaim the narrative from misinformation spreaders.

2. LITERATURE REVIEW

The scholarly investigation into fake news and fact-checking has expanded rapidly in recent years, particularly after high-profile events such as the 2016 U.S. elections and the COVID-19 pandemic. In the Indian context, research has shown that misinformation is often culturally and politically contextualized, making it harder to detect and counter. Banaji, Bhat, and Agarwal (2019) identified WhatsApp as a major vector for misinformation in India, particularly due to its end-to-end encryption and group forwarding capabilities. Their research found that false news related to religion, nationalism, and health was among the most widely circulated, often leading to real-world violence or panic. Similarly, Raj and Goswami (2020) observed that during the Indian general elections, fake news was heavily utilized for political campaigning and character assassination.

Tandoc, Lim, and Ling (2018) offer a comprehensive typology of fake news, categorizing it into satire, parody, fabrication, manipulation, and misleading content. This classification is particularly useful in the Indian context, where many fake news items are deliberately designed to look like legitimate journalism. Their work also highlights the emotional appeal and simplicity of fake news, which often makes it more shareable than fact-checked corrections.

Mukherjee (2020) analyzed the operational and structural challenges faced by Indian fact-checkers. According to his study, although organizations like BOOM and Alt News have built significant credibility, they struggle with scalability, regional language barriers, and threats from political entities. The study also noted that fact-checkers face accusations of partisanship, often from the same groups propagating disinformation.

A report by the Reuters Institute for the Study of Journalism (2021) found that while digital literacy in India is growing, trust in fact-checking remains fragmented. Many users are skeptical of corrections, especially if the debunked content aligns with their pre-existing beliefs or ideological leanings. The report emphasized the importance of localizing fact-checking content and increasing collaboration between platforms and civil society.

Furthermore, research by Wardle and Derakhshan (2017) on information disorder distinguishes between misinformation (false information shared without intent to deceive), disinformation (false information shared with intent to deceive), and malinformation (true information shared maliciously). This nuanced understanding is crucial when evaluating fact-checking effectiveness, as the motivations behind content sharing influence how corrections are received and interpreted. Overall, the literature indicates that while fact-checking is an essential tool in the fight against fake news, its success depends on factors such as platform algorithms, user behavior, institutional support, and public trust in the media ecosystem.

3. OBJECTIVES:

To assess the effectiveness of fact-checking initiatives in India in mitigating the spread of fake news, particularly on social media platforms.

4. METHODOLOGY:

This study employs a qualitative content analysis methodology. Reports, interviews, and articles published by Indian fact-checking organizations (e.g., Alt News, BOOM, Factly) between 2018–2024 were analyzed. Additionally, data from international fact-checking databases and media literacy surveys were used to triangulate findings.

5. RESULTS

The analysis revealed that fact-checking initiatives have had moderate success in raising public awareness, particularly among urban and semi-urban internet users. Organizations like Alt News and BOOM regularly publish detailed rebuttals of fake claims, supported by evidence, archival data, and public sources. Their collaboration with platforms like Facebook and WhatsApp has also helped in reducing the visibility of certain flagged content. However, the reach remains constrained by language barriers, internet access inequalities, and the limited engagement of regional media in fact-checking practices.

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6. DISCUSSION:

Fact-checking initiatives are critical to media hygiene, but their success depends on both audience reception and algorithmic support from digital platforms. While their investigative rigor and transparency are commendable, several challenges persist. Firstly, fake news often spreads faster than corrections. Secondly, fact-checking organizations sometimes face legal and political threats, limiting their operational autonomy. Lastly, cognitive biases and confirmation bias among users reduce the effectiveness of corrections, especially when misinformation aligns with pre-existing beliefs.

7. CONCLUSION:

Fact-checking organizations in India play a vital role in combating misinformation, especially during elections and public health crises. However, their impact is mitigated by structural issues like digital illiteracy, limited funding, and regional disparities. Their work needs to be supplemented by greater media literacy education, proactive policy measures, and algorithmic accountability from tech companies.

8. LIMITATIONS:

The study relies predominantly on secondary data, which may not fully capture ground-level user perceptions. Additionally, the scope was limited to English and Hindi-language fact-checking initiatives, potentially excluding insights from regional languages and rural populations.

9. RECOMMENDATIONS

Incorporate media literacy in school and college curricula to build critical thinking from a young age. Support regional fact-checking in vernacular languages through grants and partnerships. Encourage tech platforms to improve transparency in content moderation algorithms.

Institutionalize fact-checking protocols in mainstream journalism through ethical guidelines and regulatory bodies.

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